



J Reif
Consulting LLC

**PRACTICAL TRAINING.
REAL-WORLD EXPERIENCE.
SAFER WORKPLACES.**

PA DEP-APPROVED TRAINING FOR WATER & WASTEWATER PROFESSIONALS

Safety Training That Meets DEP Requirements
and Prepares Your Team for Real-World Situations

- ✓ DEP Contact Hours
- ✓ Experienced Instructor
- ✓ In-Person & Online Options



DEALING WITH ANGRY PEOPLE, STRESS & WORKER SAFETY

PA DEP Course #9764

- Recognize early warning signs of escalating behavior
- Effective communication and de-escalation techniques
- Managing stress and difficult situations
- Personal safety and situational awareness
- Real-world examples for utility staff



DEP Contact Hours

(As Approved for Course #9764)



ACTIVE SHOOTER & WORKPLACE VIOLENCE RESPONSE (IN PERSON)

PA DEP Course #9425

- Understand current active shooter trends and warning signs
- Run, Hide, Fight – FEMA protocols
- Survive and navigate during an incident
- Post-incident considerations
- Practical guidance for utility facilities and field environments



DEP Contact Hours

(As Approved for Course #9425)



ACTIVE SHOOTER & WORKPLACE VIOLENCE RESPONSE (LIVE ONLINE/ZOOM)

PA DEP Course #9515

- Same essential content as in-person course
- Interactive live online format
- Run, Hide, Fight – FEMA protocols
- Situational awareness and decision making
- Discussion and Q&A



DEP Contact Hours

(As Approved for Course #9515)
2 Hours (Live Online)



5-HOUR COMBINED TRAINING PROGRAM

Dealing with Angry People, Stress & Worker Safety +

Active Shooter & Workplace Violence Response (In Person)

A comprehensive 5-hour training program combining both DEP-approved courses:

- Dealing with Angry People, Stress & Worker Safety (DEP #9764)
- Active Shooter & Workplace Violence Response (In Person) (DEP #9425)

5

HOURS

**DEP APPROVED
COMBINED
TRAINING**



**VETERAN-OWNED
SMALL BUSINESS**



**RETIRED LAW
ENFORCEMENT**



**REAL-WORLD
EXPERIENCE**



**PRACTICAL, ENGAGING
TRAINING FOR
UTILITY PROFESSIONALS**



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**REQUEST A
TRAINING SESSION**